

TO ALL FLEET VESSELS

Ref: DMA-SAPID/AIFI01/99/C1129

Date: 2021.01.31

In The Name Of God

Dear Captain

Good Day,

Regret to say that vessel communication (FBB service) has been interrupt as per last week announcement. In this regard please consider following points to prevent further issues.

- 1- Please confirm any message from vessel will submit to right person or company, therefore kindly requested to remove the address IDs belong to previous service providers from your devices address book. (Check the domain name) for example support @ ..?..?
- 2- User IDs and passwords are required to provide access to data and systems. Passwords must not be disclosed to others. By logging on to PC's, laptops and servers, user agrees to abide by Company's Acceptable Use Policy. This policy applies regardless of employment status.
- 3- Please do not hesitate to contact to support at customer service before any changes on settings of software and/or hardware.
- 4- Today's we are in contact with one company as communication service provider only (NORTH TELECOM), please delete other e-mail addresses from your address book.
- 5- Noted that all vsl should be contact to head office if you are facing with any problems.
- 6- Do not use any word of "FBB" or any others that it concern to mean of communication & service provider in your E-Mails therefore you can use WhatsApp or telcon for telling any problem facing regarding mean of communication.

You are requested to confirm receipt, discuss the contents in the next consolidated meeting on board & keep a copy in the file DA-11 .

BEST REGARDS

CAPT.A.Momeni.N.

Accident Investigation And Fleet Inspection

Department Of Maritime Affairs

Sapid Shipping Co.

Tel:+98-21-2610 0357

Fax:+98-21-2610 0356

Direct Tel:+98-21-2384 3543

**PL'S REPLY TO; dma@sapidshpg.com
cso@sapidshpg.com**



CONFIDENTIALITY NOTICE

This email is intended only for the addressee named above. As this email may contain confidential or privileged information, if you are not the named addressee or the person responsible for delivering the message to the named addressee, please inform us (By Email or Telephone) before deleting it. Please delete the document from your E-Mail system. The contents should not be disclosed to any other person nor copies taken.